Responsive Behaviours 2017
Communication Tools to Enhance Care

23 February 2017

ICCER
Institute for Continuing Care Education & Research
AGENDA

• 8:30 - 8:45 AM - Registration and set-up of remote sites
• 8:45 - 9:00 AM - Welcome & introductions
• 9:00 AM - 12:00 PM - Speaker presentations (with coffee break)
• 12:00 - 12:45 PM - Lunch
• 12:45 - 2:45 PM - Speaker presentations (with break)
• 2:45 - 3:00 PM - Wrap-up
Planning Committee

• Emily Dymchuk & Sandra Woodhead Lyons – ICCER
• Janet Fast & Liz Taylor - UofA
• Renate Sainsbury & Jennifer Mabugat-Chan – Lifestyle Options
• Sandra Colangelo – Shepherd’s Care
• Steve Friesen – Bethany Care Society
INSTITUTE FOR CONTINUING CARE EDUCATION AND RESEARCH (ICCER)

A network of post-secondary institutions and continuing care providers collaborating to improve continuing care in Alberta by:

• encouraging research
• translating knowledge into better practice
• enhancing education
• informing policy
COMMUNITY NEEDS DRIVEN RESEARCH NETWORK (CNDRN)

- First funded by Alberta Innovates Health Solutions
- Now supported through an operational grant from Alberta Health
- The purpose is to identify needs – from the perspective of the community and care providers - related to continuing care where education and/or research could help improve care
  AND
- To encourage research and knowledge translation to address the identified issues.
ICCER Membership

• Organizational (as of April 1\textsuperscript{st}, 16 members)
• Individual memberships – on sale March 1\textsuperscript{st}
  – Annual membership April – March
  – Access to ICCER’s major education events and other benefits
  – Only $150/year
**Housekeeping Issues**

- In person and Calgary Rockyview – coffee and goodies are available all morning. Help yourself.
- There will be a 15 minute break both morning & afternoon. The speakers will let you know when.
- There will be a 45 minute lunch break. Don’t disconnect your videoconferences.
- Remote sites please keep mute on except when you want to speak.
- Complete your evaluation form
  [http://survey.constantcontact.com/survey/a07edq5zlu3iy4tbra8/start](http://survey.constantcontact.com/survey/a07edq5zlu3iy4tbra8/start)
Why Communication?

• Communication, both verbal and non-verbal, is critical when caring for people with dementia and other complex conditions.
• Communication is where the clinical aspects and the supportive aspects of everyday lives meet.
• Communication helps support person and family-centred care.
EVALUATION FORMS

• Online – available at

http://survey.constantcontact.com/survey/a07edq5zlru3iy4tbra8/start
Further Information

- www.iccer.ca
- twitter (@ICCER_AB)
- facebook (https://www.facebook.com/iccer.ca/),
- LinkedIn (http://tinyurl.com/p9eabah—Group) or (http://tinyurl.com/oo6kjmd—Company page)
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Speakers

• Jeff Small, PhD, University of British Columbia
• Mark Marcynuk, BSc Physical Therapy, Dynamite Coaching