

Definition

Elder Abuse is any action or inaction by a person in a position of trust that causes harm to an older adult.

If you suspect abuse, privately tell the adult that you are concerned about them and why. If they disclose abuse, believe them and let them know you will support them. Delay the conversation if they are injured, over- medicated or intoxicated, you don't have privacy, it is a safety risk, or there is a language barrier. (Cultural Health Brokers for interpretation) If someone else discloses abuse, document what you heard.

Develop a response plan within your team/workplace. Report abuse to your manager, social worker?

Report abuse

In an emergency 911

Elder Abuse Intake Line 780-477-2929, 9 to 4, Mon to Fri

Seniors Abuse Help Line 780-454-8888, 24/7

Edmonton Police Service 780-423-4567 complaint line

Protection for Persons in Care 1 800 357-9339

www.albertaelderabuse.ca

Reduce the risk of an older adult being abused or intervene to prevent further abuse. Open the door to conversation and be the support an older adult needs.